

JOB DESCRIPTION

Position Name	Manager - SAP
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Position Details	
Division	IT
Location	Mumbai
Reports to	Head IT
Job Summary	Develop sound understanding of IT operations and related applications and IT systems as well as business related processes and procedures
No. of positions	1

Key Result Areas (Key Performance Indicators)
<ul style="list-style-type: none">• Develop sound understanding of IT operations and related applications and IT systems as well as business related processes and procedures• Identification & evaluation of applications required to fulfill stated & identified business requirements• End to end project management capabilities• Evaluation, coordination with group capabilities, implementation & release of change requests & change projects• Ensures operationalization of chosen applications: deployment & support• Maintains and consistently demonstrates a general knowledge of company guidelines, processes, practices and procedures

Educational Background and Work Experience

Educational Background:

- Must be a BE (IT/EXTC) or Equivalent qualification (full time)

Work Experience & Skills/ competencies:

- Ideal candidate shall bring experience in IT, preferred would be from an Indian company environment. Strong project execution abilities
- Must have executed End to End SAP SD implementation projects
- Experience in B2C domain – industries such as paints, E- commerce, décor, furniture, home solutions, FMCG, Consumer durables, Consumer Electronics, etc.
- Has significant exposure and hands on experience in identifying value & delivering solutions directly interfacing with the consumers
- Exposure to User interface designing & User experience definition and delivery
- Exposure/ working knowledge of SAP ECC for SAP-SD or higher versions would be an added advantage
- Creating business case/ ROI assessment
- Has led and handled a team of 2-4 (or more) repartees
- Hands on experience with handling & delivering IT requirements; drawing an enterprise wide architecture
- Exposure to creating requirements documents, RFPs, SOWs, Blueprint documents, Configuration Manuals, Training Manuals, Functional specifications, etc.
- Gaps assessments & fulfilment, workarounds identification & deployment
- Infrastructure handling, hardware & networking will be an added advantage
- Knowledge and awareness of the latest trends in technologies and applicable use cases
- Strong communication & coordination skills
- Incident Management
- Application Support Management
- Must be team oriented and results focused
- Self-drive & inclination towards picking up new areas
- Relevant certifications as regards the above mentioned will be an added advantage